

Operations

Cycle overview	
Cycle	Description
Cotton	• For cottons, bed linens, table linens, select underwear, towels, shirts. The washing time and the rinse cycle are automatically adjusted according to the load. • For cleaning lightly soiled cotton items at a normal temperature of 20°C.
15' Quick Wash	• For lightly soiled items in less than 15 minutes. Use less than 20 g of detergent. Use more than 20 g of detergent, use a max of 20 ml of liquid detergent, use a max of 20 ml of liquid detergent, use a max of 20 ml of liquid detergent.
Super Speed	• Fast completion for everyday items such as underwear and laundry. • The cycle time will differ depending on the water supply and the load, and type of laundry.
Less Detergent (applicable models only)	• Use this cycle to reduce the amount of microfibers generated during washing synthetic clothes.
Downloaded	• Select to choose from more cycles available online SmartThings app on your smart phone.

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Log in

You must first log into SmartThings with your Samsung account. To create a new Samsung account, follow the instructions on the app. You don't need a separate app to create your account.

NOTE

If you have a Samsung account, use the account to log in. A registered Samsung smartphone or tablet user account automatically logs in.

To register your appliance to SmartThings

- Make sure your smartphone or tablet is connected to a wireless network. If not, go to **Settings** and turn on the wireless information as related to this product. This offers is valid to anyone in respect of this information.
- Open **SmartThings** on your smartphone or tablet.
- If a message of "A new device is found" is displayed, select **Add**.
- If no message appears, select **+** and select your appliance in list of devices available. If your appliance is not listed, select **Device Type** **Specific Device Model**, and then add the appliance manually.
- Register your appliance to the SmartThings app as follows.
 - Add your appliance to SmartThings. Make sure your appliance is connected to SmartThings.
 - When registration is complete, your appliance appears on your smartphone or tablet.



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NOTE

When Wi-Fi is activated, the energy consumption increases in comparison to the values specified in the indicative information.

Troubleshooting

Problem	Action
Leakage water.	• Disconnect the hoses and clean the mesh filter. The mesh filter may be clogged. • While washing machine fills, the water temperature may change as the automatic temperature control feature kicks in. • While the washing machine fills, the water temperature may change as the automatic temperature control feature kicks in.
Fills with the wrong water temperature.	• Use High efficiency (HE) detergent to reduce overwashing. • Load is too small. Small loads (one or two items) may become unbalanced and not spin completely. • Make sure the drain hose is not kinked or clogged. • Make sure the door is properly closed. • Make sure all hose connections are tight. • Make sure the end of the drain hose is correctly inserted and secured to the drain system. • Avoid overloading. • Use high efficiency (HE) detergent to prevent overwashing. • Check the drain hose. • Make sure the end of the drain hose is not placed on the floor. • Make sure the drain hose is not clogged. • Check if there is something stuck between the door and the diaphragm.
Load is wet at the end of a cycle.	• Use High efficiency (HE) detergent to reduce overwashing. • Load is too small. Small loads (one or two items) may become unbalanced and not spin completely. • Make sure the drain hose is not kinked or clogged. • Make sure the door is properly closed. • Make sure all hose connections are tight. • Make sure the end of the drain hose is correctly inserted and secured to the drain system. • Avoid overloading. • Use high efficiency (HE) detergent to prevent overwashing. • Check the drain hose. • Make sure the end of the drain hose is not placed on the floor. • Make sure the drain hose is not clogged. • Check if there is something stuck between the door and the diaphragm.
Leakage water.	• Disconnect the hoses and clean the mesh filter. The mesh filter may be clogged. • While washing machine fills, the water temperature may change as the automatic temperature control feature kicks in. • While the washing machine fills, the water temperature may change as the automatic temperature control feature kicks in.

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Specifications

Code	Action
UC	• Check the pulsator motor operation. • Check if power is supplied properly. • If the information code remains, contact a customer service center.
HC	• Low voltage detected. • Check if the power cord is plugged in. • If the information code remains, contact a customer service center.
1C	• High temperature heating check. • If the information code remains, contact a customer service center.
AC	• The Water Level sensor is not working properly. • Turn the machine off, and restart the cycle. • If the information code remains, contact a customer service center.
BC	• Check communications between main and sub PBAs. • Turn the machine off, and restart the cycle. • If the information code remains, contact a customer service center.
AC6	• The MEMS sensor is not working properly. • Turn the machine off, and restart the cycle. • If the information code remains, contact a customer service center.
DC1	• The Main Door lock/unlock is not working properly. • Turn the machine off, and restart the cycle. • If the information code remains, contact a customer service center.

NOTE

The numbers in the wash tab specify the maximum washing temperature in degrees Celsius which must not be exceeded.

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Operations

Cycle	Description
Super Eco Wash / Intense Cold	• Low temperature ecobubble and helps reduce power consumption. • For cottons, bed linens, table linens, select underwear, towels, or shirts. For energy saving, the actual washing temperature may be lower than specified.
E Cotton	• For fabrics that are made of polyester (dylon, nylon), or the like.
Synthetic	• For both towels, washcloths, and mats.
Towels	• For best results, wash only 1 type of bedding.
Bedding	• For shirts, blouses that are made of cotton, synthetic fiber.
Shirts	• Cotton and linen fabric which have been in direct contact with the skin, such as underwear.
Hygiene Steam	• For optimum hygiene results, select a temperature of 60°C or above.
Baby Care	• Steam cycles feature allergy care and bacteria elimination (sterilize).

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Maintenance

Keep the washing machine clean to prevent deteriorated performance and to preserve its life cycle.

Drum Clean/Drum Clean

Perform this cycle regularly to clean the drum by removing bacteria in it. This cycle heats the water between 60°C and 70°C, and it also removes accumulated dirt from the rubber door gasket.

1. Tap **○**.
2. Turn the **Navigation dial** to select **Drum Clean/Drum Clean**.
3. Tap and hold **▶**.
4. Do not use any cleaning agents for cleaning the drum. Chemical residue in the drum may cause damage to the laundry or the drum of the washing machine.
5. To prevent limescale, add the proper amount of detergent according to your local water hardness or add a water softener additive together with the detergent.

Drum Clean/Drum Clean reminder

An alert message appears on the control panel display when it is time to run the **Drum Clean/Drum Clean** cycle.

The **Drum Clean/Drum Clean** reminder blinks on the control panel once every 40 washes. It is advisable to perform **Drum Clean/Drum Clean** regularly.

When you first use this reminder blinking, you can ignore the reminder for 3 consecutive washes. From the 7th wash, the reminder no longer appears. However, it appears again on the second 40th wash.

Even after the last process is terminated, the **Drum Clean complete** message may remain.

Even if **Drum Clean complete** does not disappear, the machine operates normally.

It is recommended to run the cycle regularly for hygienic purposes.

Troubleshooting

Information codes	Code	Action
If the washing machine fails to operate, you may see an information code on the screen. Check the table below and try the suggestions.	Leakage water.	• If there is something stuck between the door and the diaphragm, it may cause a leak or damage to the diaphragm.
	Has odors.	• Excessive socks collect in recesses and can cause foul odors. • Clean the door seal (diaphragm). • Dry the washing machine interior after a cycle has finished.
	No bubbles are seen (Bubble models only).	• You may not be able to see bubbles if there is too much items in the drum. • Several loads of contaminated laundry may not generate bubbles.
	A message appears on the display to alert that dispenser is open.	• Check if the detergent drawer is closed properly. • Open the detergent drawer and close it again. Make sure it's closed properly.
	Increased time of washing.	• The actual washing time may differ from the estimated time initially displayed on the control panel upon cycle selection.
	Stains on the clothes.	• Do not pour fabric softener directly onto the clothes. Applying it directly to clothing can leave stains for example, oily spots or ingrained dirt that might be difficult to remove.

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Specifications

Fabric care chart	Washing	Drying	Professional care
The following are recommended garment care directions. The Clothing care labels on the garment indicate the appropriate washing and drying instructions. For more information, consult the manufacturer's instructions. If the information code remains, contact a customer service center.	Washing	Drying	Professional care
95°C normal wash.	Any bleach allowed.	tumble dry (normal temperature) maximum exhaust temperature 80°C.	Professional dry-cleaning in perchloroethylene and/or hydrocarbons (heavy benzene) with normal process.
60°C normal wash.	Only oxygen bleach allowed.	tumble dry (lower temperature) maximum exhaust temperature 60°C.	Professional dry-cleaning in perchloroethylene and/or hydrocarbons (heavy benzene) with normal process.
40°C mild wash.	Do not bleach.	Do not tumble dry.	Professional dry-cleaning in perchloroethylene and/or hydrocarbons (heavy benzene) with normal process.
40°C mild wash.	Do not bleach.	Line drying.	Professional dry-cleaning in perchloroethylene and/or hydrocarbons (heavy benzene) with normal process.
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30°C mild wash.	Do not bleach.	Line drying in the shade.	Professional dry-cleaning in perchloroethylene and/or hydrocarbons (heavy benzene) with normal process.
30°C mild wash.	Do not bleach.	Do not tumble dry.	Professional dry-cleaning in perchloroethylene and/or hydrocarbons (heavy benzene) with normal process.
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