



Washing Machine

User manual

WA75A40****/WA70A40****/WA65A40****

Safety information

Do not let children (or pets) play in or on your washing machine. The washing machine door does not open easily from the inside and children may be seriously injured if trapped inside.

Usage cautions

⚠ CAUTION

When the washing machine is contaminated by a foreign substance such as detergent, dirt, food waste, etc., unplug the power plug and clean the washing machine using a damp, soft cloth.

- Failure to do so may result in discolouration, deformation, damage, or rust.
- The product you have purchased is designed for domestic use only. Using the product for business purposes qualifies as a product misuse. In this case, the product will not be covered by the standard warranty provided by Samsung and no responsibility can be attributed to Samsung for malfunctions or damages resulting from such misuse.
- Do not stand on the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.
- This may result in electric shock, fire, problems with the product, or injury.
- Do not press the buttons using sharp objects such as pins, knives, fingernails, etc.
- This may result in electric shock or injury.

Critical cleaning warnings

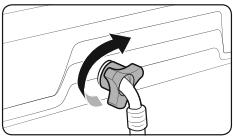
⚠ WARNING

Do not clean the appliance by spraying water directly onto it. Do not use the strong acidic cleaning agent.

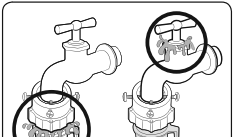
Before cleaning or performing maintenance, unplug the appliance from the wall socket.

- Failure to do so may result in electric shock or fire.

Installation

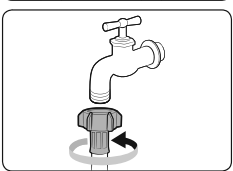


7. Connect the other end of the water hose to the inlet valve on the back of the washing machine. Turn the hose clockwise to tighten.



8. Open the water tap and check if there are any leaks around the connection areas.

- If there are water leaks, repeat the steps above.



If using a screw type of water tap, connect the water hose to the water tap as shown.

⚠ WARNING

Stop using the washing machine if there is a water leak, and contact a local Samsung service centre. Otherwise, this may cause electric shock.

⚠ CAUTION

Do not stretch the water hose by force. If the hose is too short, replace the hose with a longer, high-pressure hose.

Instructions about the WEEE



Correct Disposal of This Product (Waste Electrical & Electronic Equipment)
(Applicable in countries with separate collection systems)

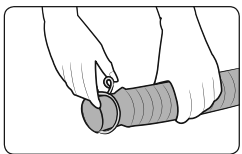
This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

For more information on safe disposal and recycling, visit our website www.samsung.com or contact our Helpline numbers on the last page.

NOTE

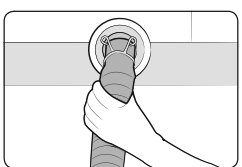
- After connecting the water hose to the adaptor, check if it is connected properly by pulling the water hose downwards.
- Use a standard type of water tap. If the tap is square-shaped or too big, remove the spacer ring before inserting the tap into the adaptor.

STEP 4 Position the drain hose



General type

- Press and hold down the joint ring, and insert it into the drain hose.



2. Insert the drain hose into the drain outlet. Make sure to connect them firmly using the joint ring. The drain hose is extensible. Adjust the length of the drain hose as needed.

Contents

Safety information

What you need to know about the safety instructions 3
Important safety symbols 3
Important safety precautions 4
Instructions about the WEEE 12

Installation

What's included 13
Installation requirements 15
Step-by-step installation 16

Before you start

The basics 23
Laundry guidelines 24

Operations

Control panel 29
Simple steps to start 30
Auto cycles 31
Manual cycles 31

Maintenance

Cleaning 32

Troubleshooting

Checkpoints 36

Specifications

Specification sheet 42

Terms of Warranty

Warranty not applicable in any of the following cases 43

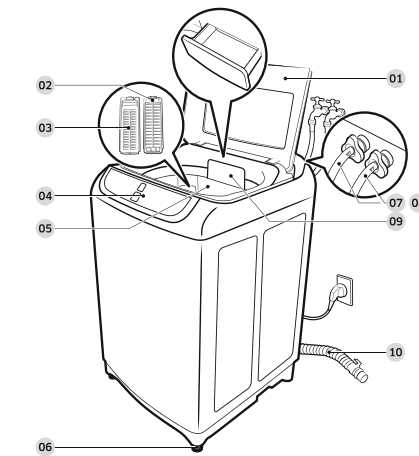
2 English

Installation

Follow these instructions carefully to ensure proper installation of the washing machine and to prevent accidents when doing laundry.

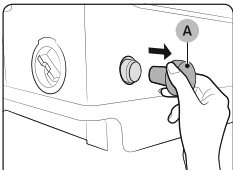
What's included

Make sure all the parts are included in the product package. If you have a problem with the washing machine or the parts, contact a local Samsung customer centre or the retailer.



12 English

Installation



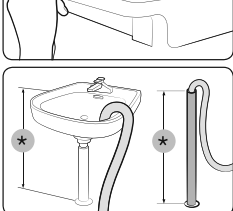
Pump type

- Open the hose cap (A), and insert the drain hose. Tighten the drain hose using the joint ring.



NOTE

- The position (side or rear) of the drain outlet depends on the model.
- Availability of the hose cap depends on the model.



2. Connect the other end of the drain hose to a standpipe or basin that is positioned 90-100 cm (*) from the floor.

⚠ WARNING

Make sure the end of the drain hose is not submerged by water. Otherwise, the washing machine may suffer serious damage.

01 Door	02 Magic Filter (Rear)	03 Magic Filter (Front)
04 Control panel	05 Tub	06 Levelling feet
07 Water hose (Cold)	08 Water hose (Hot) *	09 Detergent drawer
10 Drain hose		

NOTE

- Availability of parts with an asterisk (*) depends on the model.
- is operating.
- Door: Make sure to keep the door closed while the washing machine is operating.
- Magic Filter: This collects lint that builds up from the laundry being washed.
- Grounding lead: Cover this lead if wired to a metal part for earth-grounding.
- Levelling feet: Adjust the feet to level the washing machine on a flat floor.

Water supply

- Make sure water taps are easily accessible.
- Turn off the taps when the washing machine is not in use.
- Check for any leaks at the water hose fittings on a regular basis.

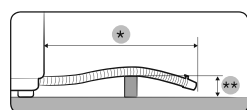
Drain

- Make sure the drain hose is not clogged.
- We recommend a standpipe in height of 90-100 cm. The drain hose must be connected through the hose clip to the standpipe, and the standpipe must fully cover the drain hose.

The standpipe specifications mentioned here are only applicable to pump-type models.

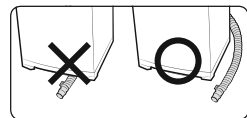
14 English

CAUTION



Do not exceed 3 m (*) for the total length of extended hoses.

- Do not let the drain hose run over doorills that protrude 5 cm (*) or more from the floor.



Do not run the drain hose under the bottom of the machine.

STEP 5 Power on

Plug the power cord into a wall socket featuring an AC 220 V / 50 Hz approved electrical outlet protected by a fuse or circuit breaker. Then, press **POWER** to turn on the washing machine.

22 English

Safety information

Congratulations on your new Samsung washing machine. This manual contains important information on the installation, use and care of your appliance. Please take some time to read this manual to take full advantage of your washing machine's many benefits and features.

What you need to know about the safety instructions

Please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance. Please store the manual in a safe location close to the appliance for future reference. Use this appliance only for its intended purpose as described in this instruction manual. Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution and care when installing, maintaining and operating your washing machine. Because the following operating instructions cover various models, the characteristics of your washing machine may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service centre or find help and information online at www.samsung.com.

Important safety precautions

What the icons and signs in this user manual mean:

⚠ WARNING

Hazards or unsafe practices that may result in severe personal injury, death and/or property damage

Safety information

Critical installation warnings

⚠ WARNING

The installation of this appliance must be performed by a qualified technician or service company.

- Failure to do so may result in electric shock, fire, an explosion, problems with the product, or injury.

Plug the power cord into a wall socket or higher and use the socket for this appliance only. Never use an extension cord.

- Sharing a wall socket with other appliances using a power strip or extending the power cord may result in electric shock or fire.

- Ensure that the power voltage, frequency, and current are the same as those of the product specifications. Failure to do so may result in electric shock or fire. Plug the power plug into the wall socket firmly.
- Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.
- Unplug the power plug and clean it with a dry cloth.

- Failure to do so may result in electric shock or fire.

- Plug the power plug into the wall socket so that the cord is running towards the floor. If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.

This appliance must be properly grounded.

English 3

Installation

Installation requirements

Electrical supply and grounding

⚠ WARNING

- AC 220 V / 50 Hz fuse or circuit breaker is required.
- Use an individual branch circuit specific to the washing machine.
- Do NOT use an extension cord.
- Use only the power cord that comes with the washing machine.
- Do NOT connect the ground wire to plastic plumbing, gas lines, or hot water pipes.

Levelling

- To prevent tumbling or noise, install the washing machine on a solid, flat floor without a platform or bricks.
- Keep the washing machine at 10 cm from each adjacent wall.

Water supply

- Make sure water taps are easily accessible.
- Turn off the taps when the washing machine is not in use.
- Check for any leaks at the water hose fittings on a regular basis.

Drain

- Make sure the drain hose is not clogged.
- We recommend a standpipe in height of 90-100 cm. The drain hose must be connected through the hose clip to the standpipe, and the standpipe must fully cover the drain hose.

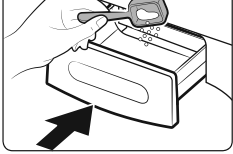
The standpipe specifications mentioned here are only applicable to pump-type models.

English 15

Before you start

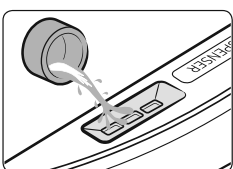
The basics

Detergent drawer



To add a laundry-specific detergent, follow these steps:

- Open the door.
- Locate the detergent drawer, and slide it open.
- Apply powder detergent as recommended by the manufacturer.
- Add fabric softener as recommended by the manufacturer, and then close the cover.



CAUTION

Make sure to use detergent as appropriate. An excessive amount of detergent may not dissolve well.

- Do not add too much softener.
- This may reduce the performance.
- Do not leave softener into the softener dispenser for a long time. The softener becomes hardened and may not dissolve well.

Child Lock

Child Lock is designed to prevent accidents by children or infants, such as drowning.

- Press POWER**
- To activate the Child Lock, hold down **Function** and **Monsoon** simultaneously for 3 seconds. The indicator blinks.
- To deactivate the Child Lock, hold down **Function** and **Monsoon** simultaneously for 3 seconds. The indicator turns off. If the tub has contained water, simply restart the machine and hold down two buttons simultaneously for 3 seconds to deactivate the Child Lock.

English 23

Safety information

⚠ CAUTION

Hazards or unsafe practices that may result in personal injury and/or property damage

NOTE

Indicates that a risk of personal injury or material damage exists. These warning signs are here to prevent injury to yourself and others. Please follow them explicitly.

After reading this manual, store it in a safe place for future reference. Read all instructions before using the appliance.

As with any equipment that uses electricity and moving parts, potential hazards exist. To safely operate this appliance, familiarize yourself with its operation and exercise care when using it.

Important safety precautions

⚠ WARNING

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

English 4

Safety information

Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.

- This may result in electric shock, fire, an explosion, or problems with the product.
- Never plug the power cord into a socket that is not grounded correctly and make sure that it is in accordance with local and national regulations.

Do not install this appliance near a heater or any inflammable material. Do not install this appliance in a humid, oily or dusty location, or in a location exposed to direct sunlight or water (rain drops).

Do not install this appliance in a location exposed to low temperatures.

- Frost may cause the tubes to burst.

Do not use an electric transformer.

- This may result in electric shock or fire.

Do not use a damaged power plug, damaged power cord, or loose wall socket.

- This may result in electric shock or fire.

Do not pull or excessively bend the power cord.

Do not twist or tie the power cord.

Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.

- This may result in electric shock or fire.

This appliance should be positioned so that the power plug, the water supply taps, and the drain pipes are accessible.

English 8

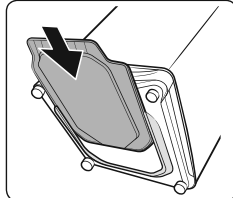
Step-by-step installation

STEP 1 Select a location

Location requirements:

- Solid, level surface without carpeting or flooring that may obstruct ventilation
- Away from direct sunlight
- Adequate room for ventilation and wiring
- The ambient temperature is always higher than the freezing point (0°C)
- Away from a heat source

Anti-rat panel



The washing machine comes with the Anti-rat panel that protects small animals such as rats from entering the machine. Insert the panel into the bottom of the machine. To facilitate the work, slightly lift up the bottom front.

NOTE

- Some models feature the Anti-rat panel that must be inserted from the rear bottom of the model.
- For this model, insert the Anti-rat panel before levelling the machine. To facilitate the work, slightly lift up the bottom rear.
- Availability of the Anti-rat panel depends on the model.

English 16

With the Child Lock enabled

- You can still manipulate on the control panel while the door is closed. If you open the door, an information code (CL, dC) appears with an alarm. Then, the machine starts forced draining after 30 seconds in order to prevent infant or child accidents such as drowning.
- If the door leaves open for 30 seconds with the tub containing water, the machine drains the water with the "CL" code, which you cannot stop.
- To add detergent or more laundry in the tub, or to change the cycle settings, you must first deactivate the Child Lock.

⚠ WARNING

If you open the door with the Child Lock enabled, the machine starts forced draining to prevent accidents such as drowning.

NOTE

The Child Lock remains active after you power off the machine. You cannot deactivate the Child Lock as long as the "CL" code appears on the display. But, you can deactivate when the dC code appears by holding down two buttons simultaneously.

Laundry guidelines

Checkpoints

- Check for stains or dirt. Apply a little detergent to a white towel. Rub the white towel and the dirty clothes together to transfer the dirt or colour to the white towel.
- Before washing, pre-treat the sleeves, collars, dress hems, and pockets by brushing with detergent.
- Wrinkle-processed clothes made of wool must be specially treated by tightening them with threads before washing. Remove the threads after washing and drying is complete.

⚠ CAUTION

- Do not place or keep blankets in the tub.

English 24

2. For use in Europe: This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

3. Children should be supervised to ensure that they do not play with the appliance.

4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

5. CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

6. The new hose-sets supplied with the appliance are to be that old hose-sets should not be used and reused.

English 5

Installation cautions

⚠ CAUTION

This appliance should be positioned in such a way that the power plug is easily accessible.

- Failure to do so may result in electric shock or fire due to electric leakage.

Critical usage warnings

⚠ WARNING

If the appliance is flooded, turn off the water & power supplies immediately and contact your nearest service centre.

- Do not touch the power plug with wet hands.
- Failure to do so may result in electric shock.

If the appliance generates a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact your nearest Samsung Customer Service.

- Failure to do so may result in electric shock or fire.

English 9

Installation

STEP 2 Adjust the levelling feet

Unpack the product package.

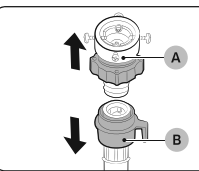
1. Gently slide the washing machine into position. Excessive force may damage the levelling feet (A).

2. Level the washing machine by manually adjusting the levelling feet.

3. When levelling is complete, tighten the nuts (B) if provided (some models may not have the nuts).

Packaging materials can be dangerous to children. Dispose all packaging material (plastic bags, polystyrene, etc.) out of children's reach.

STEP 3 Connect the water hose



Connect the water hose to the water tap.

- Remove the adaptor (A) from the water hose (B).

English 17

Before you start

- Do not put candles or a heat source in or on the washing machine.
- Do not wash these clothes:
 - Neckties, brassieres, jackets, suits, and coats can be easily deformed by shrinking or discolouring on the surface. These clothes are mostly made of rayon, polyonic, cuff and/or blended fabric.
- Wrinkle-processed, embossed, or resin processed clothes easily deform merely by soaking in water.
- Clothes that are easily discoloured made from cotton, wool, wrinkled silk, leather wear and accessories, and leather ornamented clothes and accessories
- Waterproof sheets, mattresses, or wool quilts, rain covers, fishing jackets and trousers, skiwear, sleeping bags, diaper covers, sweat suits, vehicle covers for automobiles, bicycles, and motorcycles, bath rugs, and other waterproof items.

STEP 1 Sort

Sort the laundry according to these criteria:

- Care Label: Sort the laundry into cottons, mixed fibres, synthetics, silks, wools, and rayon.
- Colour: Separate whites from colours.
- Size: Mixing different-sized items together in the tub improves the washing performance.
- Sensitivity: Follow the cloth-specific instructions on the care label of delicate items such as pure, new woolen items, curtains, and silk items.

NOTE

Make sure to check the care label on the clothing, and sort them accordingly before starting the wash.

STEP 2 Empty pockets</

